

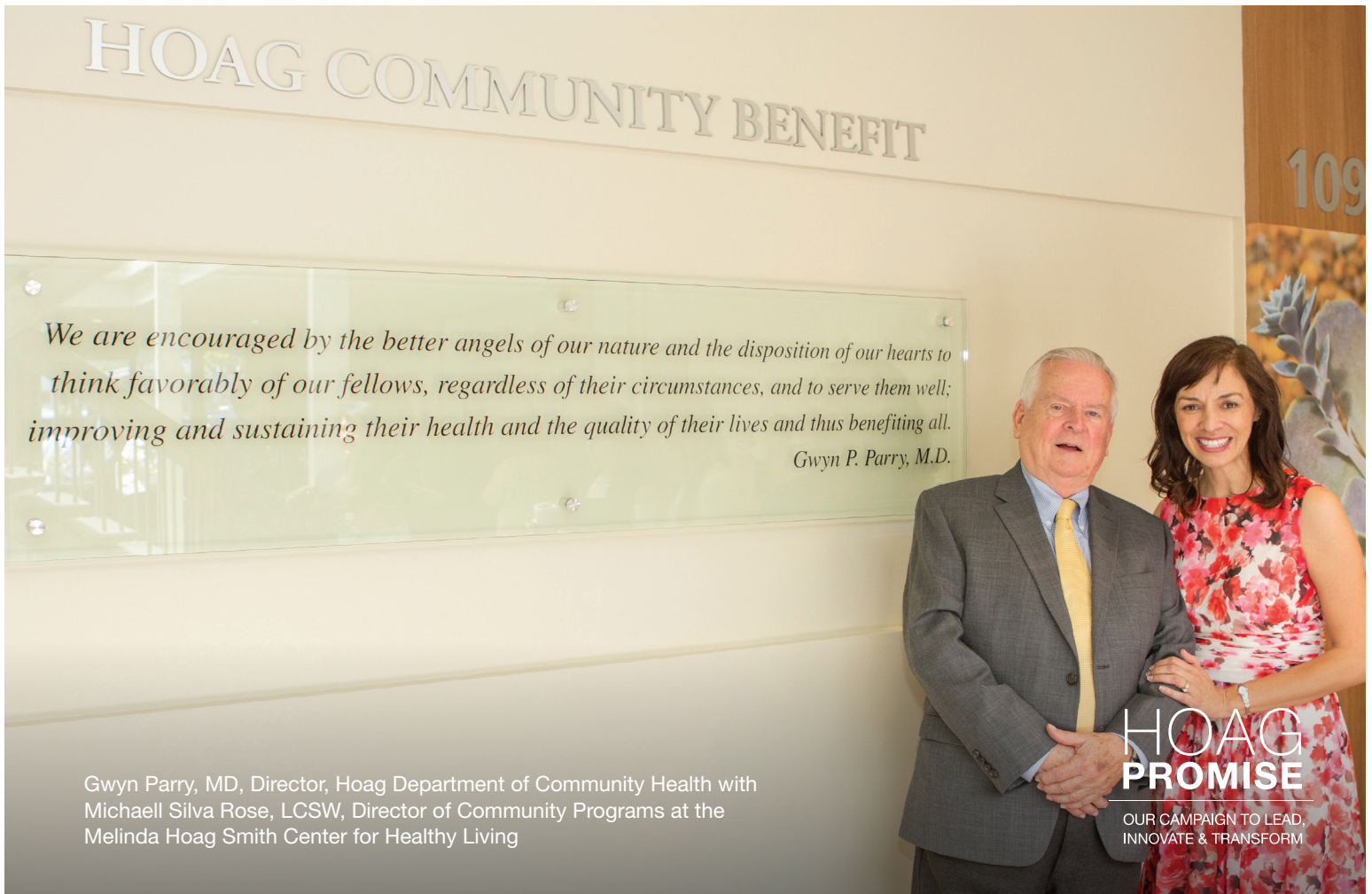


REPORT TO DONORS

Your giving made a difference in FY 2016

Hoag has always been a responsible member of the community, caring for the most vulnerable among us. In FY 2016, donor support generously funded increased access to health care, education, resources and centralized services to the surrounding under-resourced communities at the Melinda Hoag Smith Center for Healthy Living.

The following report provides highlights of programs that you helped to support. Thanks to you, and other generous donors, individuals and families can now easily access many of Orange County's leading providers of health, mental health and spiritual services.



Gwyn Parry, MD, Director, Hoag Department of Community Health with Michael Silva Rose, LCSW, Director of Community Programs at the Melinda Hoag Smith Center for Healthy Living

**HOAG
PROMISE**
OUR CAMPAIGN TO LEAD,
INNOVATE & TRANSFORM

hoag

MELINDA HOAG SMITH CENTER FOR HEALTHY LIVING

On May 11th, Hoag leaders, donors and community supporters celebrated the unveiling of the Melinda Hoag Smith Center for Healthy Living at the Newport Beach campus. Shown here: Melinda and Chuck Smith



A Very Big Idea: One-Stop for Multiple Services

The Melinda Hoag Smith Center for Healthy Living is designed with a centralized reception and case management system that assesses and efficiently leverages the resources of more than 20 partner organizations. All under one roof, organizations work together to provide individuals and families with the services they need while maximizing the impact of shared resources among the agencies.

“I see the Melinda Hoag Smith Center for Healthy Living as a unique opportunity to address several community needs in one location. The level of accessibility of key services, from pediatric dentistry to mental health and wellness, is very closely aligned with the Hoag Family Foundation’s 75-year mission to serve the most vulnerable by improving social conditions and promoting human welfare,” Melinda Hoag Smith, daughter of George Hoag, II, who established the George Hoag Family Foundation with his parents, Grace and George G. Hoag, Sr.



Costa Mesa Family Resources Center staff at the Melinda Hoag Smith Center for Healthy Living

Empowering Many

The Melinda Hoag Smith Center for Healthy Living currently houses an impressive number of organizations that provide a comprehensive range of health and wellness services. Here are just a few of the ways the Center served the community in FY 2016:

Free mammography event at the Center, sponsored by Susan G. Komen Orange County, the YWCA of North Orange County and Hoag—Two of the 40 uninsured women screened on the Alinea Medical Imaging mobile mammography unit were found to have lumps requiring further testing. YWCA was able to refer them immediately for more advanced diagnosis at no cost.

Clinic in the Park: A Health and Wellness Resource Fair was held for the city of Costa Mesa on October 17, 2015. Twenty-six organizations participated and 405 visitors received 5,298 discrete services.

Raise Foundation/VSP Mobile Eye Clinic event provided free eye exams to more than 100 people who had limited or no access to care; more than 85 walked away with a new free pair of glasses.

Professional Networking and Resource Exchange monthly meetings started in March with 50 total attendees and 22 agencies represented.

On-site Public Health Nursing provided consultations and referrals during 45 appointments.

Exercise and physical activity classes – 645 participants attended yoga, Zumba and Pilates.

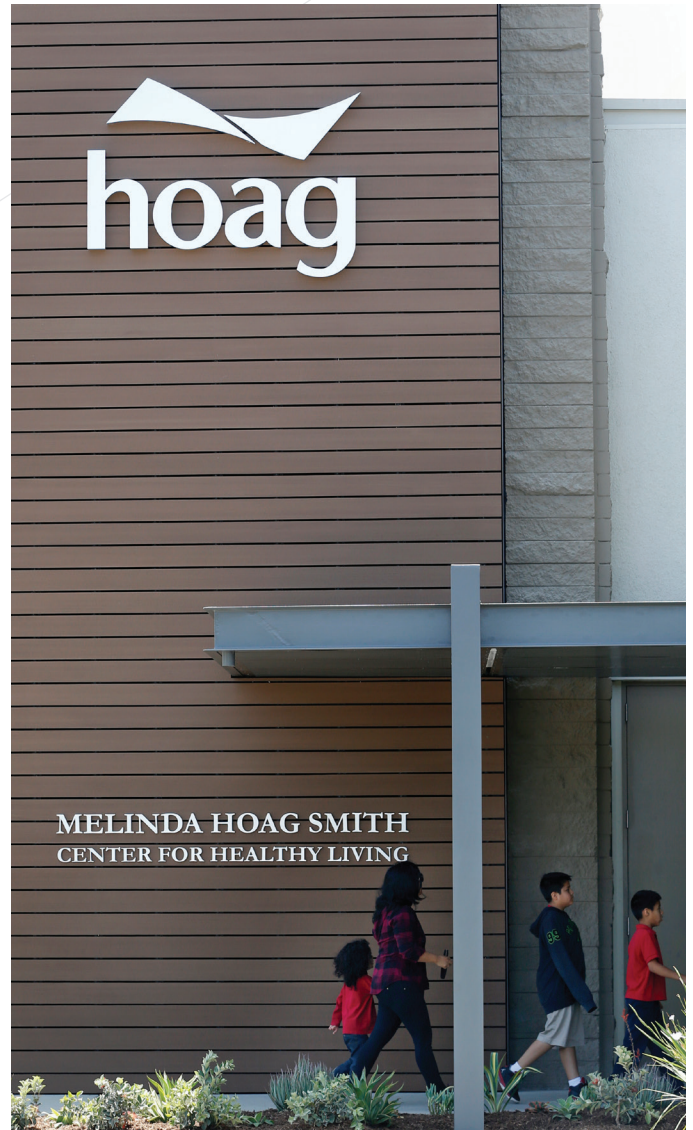
Partner agency workshops – A variety of partner agency workshops and groups were facilitated at the center. A total of 888 people attended the various workshops.

Manny's Story: Collaboration at its Best

Kim Rankin, mobile clinics operations manager for VSP, was particularly impressed when she witnessed the Melinda Hoag Smith Center for Healthy Living team in action. During the Raise Foundation/VSP Mobile Eye Clinic event, a young mom became extremely upset when her son, Manny, was diagnosed with cataracts. Overwhelmed and on the verge of tears, she explained that she didn't have any health insurance for Manny.

Kim's colleague from the Raise Foundation assured the worried mom that she would help her get set up with an appointment for Manny to get care and, more importantly, find available resources to help pay for it. She escorted the family into the Melinda Hoag Smith Center for Healthy Living. They emerged 45 minutes later, newly enrolled in MediCal.

"That one conversation snowballed into this mother getting health coverage for herself and her son that she didn't think she was qualified for," Kim said. "It was just so heartwarming to see all the services that were available right there. That mom was beaming on her way out."



Your Giving Helps More Than You Know

Hoag Mental Health Center

The El-Erian Endowment for Healthy Families provides a life-saving resource to a population of individuals and families who report less than \$30,000 annual household income and are uninsured or underinsured. The majority of clients who seek services at The Hoag Mental Health Center – 79% to be exact – are in this category. The Center is also an Intern Training Center for bachelor and graduate level students.

FY 2016 People Served:



570

children and adults received psychiatry and psychotherapy consultations

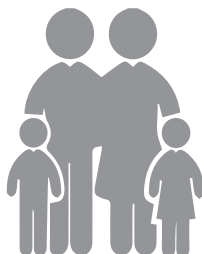


2,556

individuals participated in support groups and/or workshops or received case management services

Costa Mesa Family Resource Center

With a focus on child abuse prevention and family strengthening, the Costa Mesa Family Resource Center partners with agencies such as Human Options, Raise Foundation, Children’s Bureau, Girls Inc. and MOMS OC.



180

individuals attended family strengthening groups and workshops and received services

1,266

people served by Emergency Assistance

Share Ourselves

The relationship between Share Ourselves (SOS) and Hoag makes an incredible system of care available to everyone, regardless of ability to pay. It increases efficiencies, reduces the use of the ER, protects public health and improves opportunities for working individuals without insurance to receive primary care and control chronic disease. The partnership helps build a better community.



645

served monthly on average at SOS Children & Family Health Center

The SOS Dr. Robert & Dorothy Beauchamp Children & Family Dental Center opened in March 2016. Equipped with state-of-the-art technology and staffed with skilled, multi-lingual pediatric dentists, periodontists and registered dental assistants, the Center provides general and specialty dentistry to infants, children and adolescents. Everyone is welcome, even if they are uninsured or cannot afford to pay. The six-chair clinic also offers care for the oral health of pregnant patients and their growing babies.



265

patients are served monthly at the Beauchamp Dental Center on average

Thank you

Thank you for your generous support of outstanding and innovative care for all in our community. Because you have stepped forward to support Hoag's Community Benefit Program, it has become a model for care for the underserved.

For more information, please contact Deanna Miller at (949) 764-1818 or Deanna.Miller@hoag.org. Please visit our website: www.HoagPromise.org.