

Backgrounder

www.hoag.org

About Hoag Memorial Hospital Presbyterian



Hoag has stood for excellence in medical services for more than 60 years

For more than 60 years, Hoag Memorial Hospital Presbyterian has delivered a level of personalized care that is unsurpassed among Orange County's health care providers. Since 1952, Hoag has served the local communities and continues its mission to provide the highest quality health care services through the core strategies of quality and service, people, physician partnerships, strategic growth, financial stewardship, community benefit and philanthropy.

Hoag is a nonprofit regional health care delivery network in Orange County, California, consisting of two acute-care hospitals, eight urgent care centers, six health centers and a network of more than 1,500 physicians, 4,600 employees and 2,000 volunteers. More than 25,000 inpatients and 369,000 outpatients choose Hoag each year.

Hoag is fully accredited by DNV and has ISO 9001 certification. Additionally, Hoag is designated a Magnet® hospital by the American Nurses Credentialing Center's (ANCC) Magnet Recognition Program. This credentialing program for hospitals recognizes excellence in nursing and is the highest honor an organization can receive for professional nursing practices. Hoag offers a comprehensive blend of health care services that include five institutes providing specialized services in the following areas: cancer, heart and vascular, neurosciences, women's health and orthopedics through Hoag's affiliate Hoag Orthopedic Institute.

Becker's Hospital Review named Hoag one of the 2015 "100 Great Hospitals in America." Hoag has received this designation three times – in 2012, 2013 and 2015. Hoag is the only hospital in Orange County to make the list. Additionally, out of the nine California hospitals recognized, Hoag is the only non-academic medical center. Hoag has been named one of the Best Regional Hospitals in the 2015-2016 U.S. News & World Report Metro Edition. The organization was ranked high-performing in Gastroenterology and GI Surgery, Geriatrics and Gynecology. National Research Corporation has endorsed Hoag as Orange County's most preferred hospital for the past 19 consecutive years, and for an unprecedented 19 years, residents of Orange County have chosen Hoag as one of the county's best hospital in a local newspaper survey.

Services



Hoag provides a full spectrum of health care services



Over 270 patients are treated in the emergency department each day

Hoag provides a variety of health care services to treat virtually any routine or complex medical condition. Through its more than 1,500-member medical staff, state-of-the-art equipment and modern facilities, Hoag provides a full spectrum of health care services including, but not limited to:

- Cardiology and cardiovascular surgery
- Chemical dependency
- Comprehensive cancer services
- Critical care
- General acute medical and surgical services
- Neurological and neurosurgical services
- Orthopedics and joint replacement
- Radiology (e.g., MRI, CT and PET)

- Robotics
- Specialty programs such as sleep disorders and epilepsy
- Women's health
- Diabetes education and treatment
- And many other scientific and technical services needed to treat patients

The emergency room also plays a key role, as many of the hospital's inpatients come through the emergency department. Hoag's emergency efforts are supported by life-flight helicopter services and a paramedic radio base station. In 2014, there were 102,015 emergency department visits, meaning the emergency department staff treats approximately 279 patients each day.

Institutes





Patty & George Hoag Cancer Center at Hoag Hospital Newport Beach



Patty & George Hoag Cancer Center lobby at Hoag Hospital Newport Beach

Hoag Family Cancer Institute

Hoag Family Cancer Institute is firmly planted on the leading edge of cancer treatment and offers patients a full range of advanced cancer therapies, as well as access to new investigational treatments.

Hoag Family Cancer Institute provides:

- Biotherapy and immunotherapy
- Chemotherapy
- Clinical trials
- Comprehensive support services and education for patients and families
- CyberKnife
- Dedicated clinical nurse navigators
- Dedicated registered dietitian team
- Gamma Knife Perfexion®
- · Hereditary cancer counseling and screening

- High-dose rate brachytherapy (HDR)
- Intensity-modulated radiation therapy (IMRT)
- Physical rehabilitation
- Radiation therapy
- Robotic surgery
- Superficial radiation therapy
- Tomotherapy®
- Vaccine therapy
- Video-assisted thoracic surgery (VATS) for lung cancer

Hoag Family Cancer Institute is the largest cancer program in Southern California outside of Los Angeles County, and is Orange County's leading provider of radiation therapy and cancer care, treating more than 3,300 new patients annually. Recently, Hoag Family Cancer Institute formed an alliance with USC Norris Comprehensive Cancer Cener to expand cancer care for Orange County Residents.

Hoag Family Cancer Institute was named one of the "100 Hospitals and Health Systems With Great Oncology Programs" by *Becker's Hospital Review* in 2014, the only oncology program in Orange County to receive this designation.





The Jeffrey M. Carlton Heart and Vascular Institute at Hoag Hospital Newport Beach



The cardiac catheterization lab at Hoag Hospital Newport Beach

Jeffrey M. Carlton Heart and Vascular Institute

The Jeffrey M. Carlton Heart and Vascular Institute is one of the preeminent cardiovascular centers on the West Coast, and is well respected for delivering quality care and exceptional patient outcomes.

The Carlton Heart and Vascular Institute specialties include:

- · Arrhythmia center
- Cardiac catheterization lab
- Cardiac rehabilitation and cardiovascular surgery
- Clinical trials & research
- Diagnostic & interventional cardiology
- Electrophysiology services
- · Emergency treatment

- Endovascular diagnosis and therapy
- Endovascular lab
- Nancy & Bill Thompson Heart Valve Center
- Patient & community education
- Vascular surgery and vascular lab

The Carlton Heart and Vascular Institute has achieved international and national accreditation for many of its programs. The Society of Thoracic Surgeons placed Hoag in the highest category for quality cardiac surgery, a rating achieved by only 10 percent of hospitals nationwide. Among the top in the nation and exclusive to Hoag is the cardiac surgery team, comprised of Aidan Raney, M.D., program director of cardiac surgery, Colin Joyo, M.D., Anthony Caffarelli, M.D., and Daryl Pearlstein, M.D. Their sole commitment to Hoag benefits patients by providing 24-hour availability and active participation in the patient's case from the time of admission through recovery. Hoag's physicians perform more surgeries and procedures with better outcomes than any other hospital in the county.

Additionally, the Carlton Heart & Vascular Institute partners with many highly skilled cardiologists and electrophysiologists to provide expert care for those with heart disease. This team follows best practices and utilizes advanced technology such as the Sandy & Allan Fainbarg Electrophysiology Catheterization Lab Suite, to provide the finest cardiac care to the community.





Dr. Michael Brant-Zawadzki Executive Medical Director Hoag Neurosciences Institute, Ron and Sandi Simon Endowed Chair

Hoag Neurosciences Institute

As the most comprehensive neurosciences program in Orange County, Hoag Neurosciences Institute offers significant expertise in many neurologic specialties. Several of the programs have received high acclaim, including Hoag's stroke program, which ranks among the top five percent in the nation.

Incorporating the latest diagnostic technologies, treatment modalities and integration of medical specialists, Hoag Neurosciences Institute delivers the highest quality care for all complex brain and spine neurological disorders.

Hoag Neurosciences Institute specializes in:

- Addiction
- Alzheimer's disease/Dementia
- Back and neck pain
- Brain tumors
- Brain aneurysms/vascular malformations
- Epilepsy
- Headache
- Memory and cognitive disorders

And offers the following services:

- Deep brain stimulators
- Epilepsy monitoring
- Gamma Knife
- Interventional neuroradiology
- Mental Health
- Neurobehavioral medicine
- Neurodiagnostic lab
- Neuro hospitalists
- Neurology

- Movement disorders/Parkinson's disease
- Multiple sclerosis
- Neurobehavioral disorders
- Pain and sensory disturbances
- Sleep disorders
- Spinal tumors
- Stroke
- Neuropathology
- Neuropsychology
- Neuro radiation oncology
- Neuroradiology
- Neuro rehabilitation
- Neurosurgery
- Pain medicine
- Sleep lab
- Spine neurosurgery

Hoag's brain tumor program is the largest in Orange County, and is among the top volume programs in the western United States. Hoag is one of the first centers in the U.S. to offer the most advanced radiosurgical treatment system available, Leksell Gamma Knife® Perfexion™.

Spearheading these neuroscience programs is Hoag's multidisciplinary team of nationally recognized medical experts, who subspecialize in the fields of neurology, neurosurgery, neuroradiology, neurovascular diagnosis and intervention, Gamma Knife, epilepsy, pain medicine, neuro radiation oncology and neuropsychology. This integrated, subspecialized team of neuroscientists is actively involved in clinical research testing new therapies, drugs and other medical advancements to better the lives of patients suffering from neurological conditions.



Sue and Bill Gross Women's Pavilion at Hoag Hospital Newport Beach

Hoag Women's Health Institute

Hoag Women's Health Institute, located in the seven-story Sue and Bill Gross Women's Pavilion, improves the lives of the women it serves with personalized, integrated care through prevention, wellness and treatment.

Hoag Women's Health Institute offers a comprehensive array of programs, including:

- Comprehensive breast care services for screening, diagnosing and treating breast cancer
- Hoag Early Risk Assessment (HERA) Program
- Pelvic Health and Rehab through our partner WOMANOLOGY®
- Minimally invasive gynecologic surgery, including robotic-assisted
- Gynecology
- Gynecologic oncology and urogynecology
- Obstetric services and neonatal intensive care
- Pregnancy & prepared childbirth education

Recognizing the special health care needs of women throughout their lives, the Women's Health Institute delivers care to women of all ages and life stages. Through collaboration with other Hoag institutes and centers, the Women's Health Institute provides coordinated specialized care for women across the continuum. The Women's Health Institute offers nationally recognized programs in the areas of breast health, gynecological health and maternal child health including a Certified Quality Breast Center of Excellence and Center of Excellence in Minimally Invasive Gynecology (COEMIG™).





Hoag Orthopedic Institute

Hoag Orthopedic Institute (HOI) is located in Orange County, California. It consists of a 70-bed hospital located in Irvine and two ambulatory surgery centers: Orthopedic Surgery Center of Orange County in Newport Beach and Main Street Specialty Surgery Center in Orange. HOI has more than 300 physicians on staff, including over 80 orthopedic specialists. Achievements in patient safety and satisfaction, and growth initiatives have propelled HOI to become the highest volume provider of joint replacements in California. The physicians collaborate on more than 10,000 orthopedic procedures annually. HOI ranks in the 98th percentile for willingness to recommend the hospital and in the 97th percentile for overall hospital rating, according to the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS). HOI focuses on the treatments of the knee, hip and spine disorders, and takes pride in specialty care related to sports medicine, orthopedic trauma and extremities care. Since opening in 2010, HOI's hospital has been named by *U.S. News & World Report* and *Becker's Orthopedic, Spine & Pain Management Review* as one of the top orthopedic hospitals in the nation. For more information, visit www.orthopedichospital.com.

Centers



Hoag Breast Center

Designated as a Certified Quality Breast Center of Excellence™ by the National Consortium of Breast Centers, Hoag Breast Center remains committed to providing Orange County women with the highest quality breast services in a comfortable, patient-friendly environment. Choosing a certified breast center assures women a higher level of quality and expertise.

With state-of-the-art technology and expert sub-specialized radiologists, 40,000 mammograms a year are performed at Hoag, making it the largest volume breast center in Southern California, and one of the largest in the state in terms of volume with over 700 breast cancer cases diagnosed and treated annually. Hoag Breast Center provides the latest in screening and diagnosing breast cancer including: direct-to-digital mammography, dedicated breast MRI, breast ultrasound and minimally invasive breast biopsy. Hoag Breast Center remains a pioneer in advanced breast treatment techniques through its breast fellowship program including state-of-the-art oncoplastic surgery and intraoperative radiation therapy (IORT).

Hoag Breast Center was the first breast center in California to provide state-of-the-art Breast Tomosynthesis (3D Mammography) as part of its comprehensive breast imaging services, due to a generous donation from Circle 1000, a Hoag donor group. Hoag has extended this service to all satelite imaging facilities and is a leader in Tomosynthesis. In 2009, the Breast Center was selected as one of only 11 initial beta sites in the nation designated to participate in the clinical trial, which ultimately resulted in FDA approval of the technology in February 2011.



Mary & Dick Allen Diabetes Center

The mission of the Mary & Dick Allen Diabetes Center at Hoag Hospital is to make a difference in the lives of people with diabetes or at risk of diabetes, through prevention, early detection, prompt care, education and support.

The Allen Diabetes Center provides comprehensive services for both adults and children with diabetes and offers clinical, educational and support services designed to meet the needs of patients with diabetes and their families. Specialty programs include medical nutrition therapy, ADA accredited diabetes self-management education, Herbert Family Program for young adults with type 1 diabetes and "Sweet Success" for pregnant women with diabetes.

Community Benefit Program



Hoag is a major partner with Share Our Selves (SOS)

Through Hoag's Community Benefit program, Hoag sustains the steadfast community service values that have been so vital to its growth and success. As an integral partner with more than 70 local community organizations, Hoag reaches out to its neighbors and helps ensure proper health care for those who are truly in need. These collaborations are targeted at improving the community's overall health primarily through disease prevention and health promotion. Additional alliances are continually being developed to enhance and coordinate available wellness services in the community, especially those for vulnerable and disadvantaged populations.

Hoag's Community Benefit program involves partnerships with organizations from four priority health areas:

- 1. Access to health care for vulnerable populations
- 2. Health education and prevention
- 3. Nutrition, physical activity and weight management
- 4. Health professional education programs

The Department of Community Health at Hoag spearheads the hospital's efforts in the community, providing several flourishing outreach programs: Hoag Health Ministries, Hoag Mental Health Center, Project Wipeout (beach and sun safety program), and the Freedom from Smoking Program. These programs are coordinated and administered by Hoag clinical and support staff and are wide-reaching in their impact.

Leading Hoag's community health initiatives is Gwyn Parry, M.D., a 30-year veteran physician of Hoag, who serves as director for the department of Community Health. His role is to create or refine ways for Hoag, the medical staff, employees and support groups to continue the legacy of community benefit that speaks to Hoag's mission.

Hoag Urgent Care Centers



Since 2011, Hoag has opened urgent care centers to expand its outpatient services to Orange County communities and provide prompt care for all age groups in a convenient location for families.

Hoag Urgent Care Aliso Viejo Coming Soon

26671 Aliso Creek Road, Suite 101 Aliso Viejo, CA 92656

Hoag Urgent Care Anaheim Hills

5630 East Santa Ana Canyon

Road, Suite 100 Anaheim Hills, CA 92807 Phone: 714-602-2400 Hours: 8 a.m.– 8 p.m. daily

Hoag Urgent Care Huntington Beach

19582 Beach Blvd., Suite 180 Huntington Beach, CA 92648 Phone: 714-477-8050

Hours: 8 a.m. – 8 p.m. weekdays 8 a.m. – 5 p.m. Sat - Sun.

Hoag Urgent Care Huntington Harbour

5355 Warner Avenue, Suite 102 Huntington Beach, CA 92649 Phone: 714-352-5500

Hours: 8 a.m. - 8 p.m. daily

Hoag Urgent Care Irvine – Woodbridge

4900 Barranca Parkway, Suite 103 Irvine, CA 92604

Phone: 949-791-3106

Hours: 8 a.m. – 8 p.m. weekdays 8 a.m. – 5 p.m. Sat - Sun

Hoag Urgent Care Irvine – Woodbury

6340 Irvine Blvd. Irvine, CA 92620

Phone: 949-559-66500

Hours: 8 a.m. – 8 p.m. weekdays 8 a.m. – 5 p.m. Sat - Sun

Hoag Urgent Care Newport Beach

500 Superior Avenue, Suite 160 Newport Beach, CA 92663 Phone: 949-631-8300

Hours: 8 a.m. – 8 p.m., Mon.– Sat. 8 a.m. – 5 p.m. on Sundays

Hoag Urgent Care Orange

7630b East Chapman Avenue Orange, CA, 92869 Phone: 714-602-2300

Hours: 8 a.m. – 8 p.m. daily Hoag Urgent Care Tustin

2560 Bryan Avenue, Suite A Tustin, CA, 92782 Phone: 714-389-3500 Open 8 a.m. – 8 p.m. daily

Hoag Health Centers



Hoag operates several neighborhood health care facilities to extend medical care to residents in adjacent communities.

Hoag Health Center Aliso Viejo

This facility provides South County residents with a comprehensive range of adult and pediatric medical services including Hoag Medical Group which offers pediatrics and family medicine, as well as Hoag Imaging, featuring an expanded suite of state-of-the-art equipment including a CT scanner, MRI, Breast Tomosynthesis (3D Mammography), X-ray, Dexa bone density, and ultrasound.



Hoag Health Center Costa Mesa

In addition to a walk-in family care center, Hoag Health Center-Costa Mesa houses a pediatrics office, physical therapy services and Hoag Imaging Center, offering accredited mammography screening, Breast Tomosynthesis (3D Mammography) and diagnostic X-ray services.



Hoag Health Center Huntington Beach

This center includes more than 30 Hoag-affiliated physicians in more than 10 specialties, along with Hoag Medical Group, Heart & Vascular Outpatient Services, and Hoag Breast Center, which offers X-ray, mammography, Breast Tomosynthesis (3D Mammography), ultrasound and magnetic resonance imaging (MRI) services, and Hoag Urgent Care Huntington Beach.



Hoag Health Center Irvine - Woodbridge

This center has more than 20 Hoag-affiliated physicians in many specialties in addition to Hoag Medical Group Pediatrics and Family Medicine, as well as Hoag Imaging and Breast Center, which offers diagnostic breast imaging and screening services, and a Hoag Urgent Care.



Hoag Health Center Irvine - Woodbury

Hoag Health Center Irvine-Woodbury, centrally located in Irvine's Woodbury Town Center provides access to Hoag Medical Group, Hoag Urgent Care Irvine – Woodbury, and Hoag Imaging providing diagnostic X-ray and ultrasound services, and Breast Tomosynthesis (3D Mammography.)



Hoag Health Center Newport Beach

Hoag Health Center-Newport Beach is a state-of-the-art outpatient treatment center that features a variety of outpatient health services to meet Orange County's growing health care needs. Services offered include: Hoag Medical Group, Mary & Dick Allen Diabetes Center, Children's Hospital of Orange County (CHOC) pediatric sub-specialty clinic, Hoag Imaging Services, cardiac rehabilitation, pulmonary rehabilitation, outpatient rehabilitation, Hoag Wound Healing and Hyperbaric Medicine Center, Hoag Executive Health, Hoag Urgent Care Newport Beach and a pharmacy.

Hoag Medical Group

Hoag Medical Group is a physician group with specialties in Internal Medicine, Family Medicine, Pediatrics, Geriatrics, Diabetes, Sports Medicine, Genetics, Rheumatology, HIV Medicine, Allergy & Immunology, Endocrinology and Addiction Medicine. The group offers same day appointments, provides access to the Hoag network of services and specialists, and accepts most major insurance plans.

Hoag Medical Group – Aliso Viejo Hoag Health Center

Family Medicine

26671 Aliso Creek Road, Suite 101

Aliso Viejo, CA 92656 Phone: 949-791-3104

Hoag Medical Group - Aliso Viejo Hoag Health Center

Pediatrics

26671 Aliso Creek Road, Suite 200

Aliso Viejo, CA 92656 Phone: 949-791-3105

Hoag Medical Group – Huntington Beach Hoag Health Center

Family Medicine & Internal Medicine 19582 Beach Boulevard, Suite 250 Huntington Beach, CA 92648

Phone: 714-477-8020

Hoag Medical Group – Huntington Beach Hoag Health Center

Pediatrics

19852 Beach Boulevard, Suite 360 Huntington Beach, CA 92648

Phone: 714-477-8001

Hoag Medical Group - Irvine Sand Canyon

Internal Medicine

16300 Sand Canyon Ave., Suite 311

Irvine, CA 92618 Phone: 949-791-3101

Hoag Medical Group – Irvine Woodbridge Hoag Health Center

Family Medicine

4900 Barranca Parkway, Suite 103

Irvine, CA 92604 Phone: 949-791-3114

Hoag Medical Group – Irvine Woodbridge Hoag Health Center

Pediatrics

4900 Barranca Parkway, Suite 103

Irvine, CA 92604 Phone: 949-791-3102

Hoag Medical Group – Irvine Woodbury Hoag Health Center

Family Medicine 6340 Irvine Boulevard Irvine, CA 92620 Phone: 949-559-6500

Hoag Medical Group – Newport Beach Fashion Island Area

Internal Medicine

360 San Miguel Drive, Suite 105 Newport Beach, CA 92660 Phone: 949-717-0072

Hoag Medical Group - Newport Beach Hoag Health Center

Internal Medicine, Family Medicine, Pediatrics 510 Superior Avenue, Suites 200B - 200D

Newport Beach, CA 92663 Phone: 949-791-3001

President & CEO



Robert T. Braithwaite serves as president and chief executive officer of Hoag Memorial Hospital Presbyterian. Robert is responsible for all aspects of hospital operations and quality of care, and directs a sizeable executive leadership team and more than 4,600 employees. From 2009 until his appointment as president and CEO in 2013, Mr. Braithwaite served as chief operating officer of Hoag's entire health care network, including both hospital campuses. He also held the role of chief administrative officer of Hoag Hospital Irvine which opened in 2010, and piloted the process of developing, building, staffing and licensing both Hoag Hospital Irvine as well as Hoag Orthopedic Institute. Mr. Braithwaite joined Hoag in 1992 as administrative resident and throughout his tenure, from 1992 to 1996 and from 1999 to present day, has served in key management positions for Hoag's network of hospitals and urgent care centers.

History



Hoag's groundbreaking ceremony in September 1951

The idea to build a hospital for coastal Orange County originated in 1944, when Rev. Raymond Brahams, seven Presbyterian church members and one physician formed a corporation called the Presbyterian Hospital of Laguna Beach. They began a fundraising campaign in the local community and then changed the name to the Presbyterian Hospital of Orange County after securing a site on the bluffs in Newport Beach. Unable to keep pace with rising construction costs following World War II, they looked for additional sources of funds.

In 1950, the Hoag Family Foundation, established 10 years earlier by George Hoag Sr. (an early partner in the J.C. Penney Company), his wife Grace Hoag and their son George Hoag II, learned of the hospital project and contributed sufficient funds to begin construction. With their support and that of the community, the hospital was completed in just two years and renamed Hoag Memorial Hospital Presbyterian.

The George Hoag Family Foundation is still actively involved with the hospital. Along with the Association of Presbyterian Members, they represent the two founding organizations of the hospital and continue to provide leadership as the Corporate Members of the hospital corporation. In addition to annually electing Hoag's board of directors, they provide representation on the board, together with members of the community-at-large and the hospital's medical staff.

- Hoag Addiction Treatment Centers (HATC) expanded its comprehensive treatment options to offer SolMar Recovery, a world-class residential rehabilitation facility.
- Hoag was ranked by the U.S. News and World Report, as eleventh in the Los Angeles metro area and was ranked high-performing in a variety of areas including: Gastroenterology & GI Surgery, Geriatrics and Gynecology.
- Hoag received the "Get with the Guidelines - Heart Failure Gold Achievement Award" from the American Heart Association for the sixth time.
- Hoag Wound Healing and Hyperbaric Medicine Center was honored by Healogics with the Center of Distinction Award for Clinical Excellence and the Robert A. Warriner III Center of Excellence.
- Becker's Hospital Review named Hoag as one of the 2015 "100 Great Hospitals in America.
- Hoag received the 2015 Outstanding Patient Experience Award by an independent health care research firm.
- Hoag Breast Center designated as a Certified Quality Breast Center of Excellence ™.
- An independent health care research firm rated Hoag one of "America's 50 Best" Hospitals.
- Hoag named a top hospital for delivering high quality care by an independent health care safety and quality group.
- InformationWeek named Hoag as one of the "Elite 100 Companies Leading U.S. Users of Business Technology."
- Hoag opened the new Nancy & BIII
 Thompson Cardiovascular Center at the Jeffrey M. Carlton Heart & Vascular Institute.

- Hoag was redesignated a Magnet[®] hospital by the American Nursing Credentialing Center.
- Hoag's Maternal Child Services achieves Baby-Friendly® re-designation.
- Hoag was recognized for clinical excellence and received the following awards: Distinguished Hospital Award for Clinical Excellence, Critical Care Excellence Award, Pulmonary Care Excellence Award, and Stroke Care Excellence Award.
- Hoag was ranked in the top 10 percent nationally for cardiac care, critical care, gastrointestinal surgies and procedures, heart attach treatment, pneumonia, respiratory failure, sepsis, stroke care and treatment, and valve repair/ replacement surgery.

- Hoag received the "Get with the Guidelines - Stroke Gold Plus Quality Achievement Award" from the American Heart Association for the sixth time.
- Hoag Hospital Newport Beach performs its 5,000th robotic procedure in October. Combined, both Hoag Hospital Newport Beach and Hoag Hospital Irvine have performed 5,508 robotic procedures to date.
- In October, Hoag and WOMANOLOGY® + RestoreHIM® announced a collaboration to become the preeminent home of specialized services in pelvic health and rehab in Orange County.
- St. Joseph Hoag Health and the Irvine Company open Wellness Corner.
- Hoag announces investment in Newport Bay Surgery Center.
- Becker's Hospital Review named Hoag to its "Top 100 Hospitals and Health Systems with Great Oncology Programs" list.
- Hoag becomes the first in Orange County to specialize in Pituitary Tumors.

- Hoag becomes the first in Orange County to specialize in Sarcoma Cancer.
- Hoag Health Center Huntington Beach is awarded the city's first LEED Silver Certified health care building.
- Hoag opened an Urgent Care location at Hoag Health Center Huntington Beach.
- Hoag was ranked by the U.S. News and World Report, as ninth best hospital in the Los Angeles metro area and was ranked high-performing in a variety of areas including: Cancer, Gastroenterology and GI Surgery, Geriatrics, Gynecology, Nephrology, Neurology & Neurosurgery, Orthopedics, Pulmonology and Urology.
- Hoag was named one of America's 100
 Best Hospitals for Patient Experience
 and one of the "Best Hospitals in Heart
 Care and Obstetrics" by the Women's
 Choice Award®.
- Becker's Hospital Review named Hoag to its "Top 100 Hospitals with Great Neurosurgery and Spine Programs" list.
- Hoag was named one of the "Best Hospital in Orange County" for the 19th time by readers of *The Orange County* Register.
- An independent health care research firm rated Hoag one of "America's Top 100 Hospitals" for critical and stroke care.
- Hoag Radiation Oncology is ranked in the top 1 percent of outpatient facilities nationwide in the Press Ganey® overall patient satisfaction ratings.
- Hoag Wound Healing and Hyperbaric Medicine Center was honored by Healogics with the Center of Distinction Award for Clinical Excellence and the Robert A. Warriner III Center of Excellence.
- An independent health care research firm rated Hoag one of "America's 50 Best" Hospitals.

- Hoag named a top hospital for delivering high quality care by an independent health care safety and quality group.
- InformationWeek named Hoag as one of the "Elite 100 Companies Leading U.S. Users of Business Technology."
- Hoag was recognized for clinical excellence and received the following awards: Distinguished Hospital Award for Clinical Excellence, Critical Care Excellence Award, Gastrointestinal Care Excellence Award, General Surgery Excellence Award, Neurosciences Excellence Award, and Stroke Care Excellence Award.
- Hoag launched its Comprehensive Neurosurgery Spine Program.
- Hoag Heart & Vascular Institute was renamed the Jeffrey M. Carlton Heart & Vascular Institute.
- Hoag opened its Obstetric Emergency Department.
- Expanded the Hoag Health Center Huntington Beach to 100,000 square feet to provide additional specialties and services to Huntington Beach residents.
- Hoag Medical Group entered into a professional service agreement with St. Joseph Heritage Healthcare.
- Named one of "America's Best Hospitals for Patient Experience in Obstetrics" by the *Women's Choice Award* ®.

- Hoag entered into an alliance with St. Joseph Health to further expand health care services in the Orange County community, known as St. Joseph Hoag Health.
- Hoag was named one of Becker's
 Hospital Review's "100 Great Hospitals"
 as well as a "Top 100 Hospital for Great
 Women's Health Programs."
- Greystone awarded Hoag three silver
 "Best-in-class" awards for its consumer
 web site, hoag.org in the following areas:
 Outstanding Web Site Achievement, Best
 Redesigned Web Site, Best Use of SEO/
 SEM (Search Engine Optimization/Search
 Engine Management).

- In August, Hoag Medical Group opened its seventh office, resulting in locations in Newport Beach, Irvine, Huntington Beach and Aliso Viejo.
- Hoag Breast Center designated as a Certified Quality Breast Center of Excellence ™.
- Hoag Family Cancer Institute formed an alliance with USC Norris Comprehensive Cancer Center.
- Hoag was ranked by the U.S. News and World Report, as seventh best hospital in the Los Angeles metro area and was ranked nationally and high-performing in a variety of areas.
- An independent health care research firm rated Hoag one of "America's Top 100 Hospitals for Critical and Stroke Care."
- Hoag launched a mobile version of its' consumer web site, hoag.org.
- Becker's Hospital Review named Hoag to its "Top 100 Hospitals and Health Systems with Great Oncology Programs" list.
- Hoag named one of "America's Best Hospitals for Patient Experience in Obstetrics."
- An independent health care research firm rated Hoag one of "America's 50 Best" Hospitals."
- Hoag was recognized for clinical excellence and received the following awards: Distinguished Hospital Award for Clinical Excellence, Cardiac Surgery Excellence Award, Critical Care Excellence Award, Gastrointestinal Care Excellence Award, General Surgery Excellence Award, Neurosciences Excellence Award, Outstanding Patient Experience Award, and Stroke Care Excellence Award.
- Hoag was chosen as the most preferred hospital by Orange County residents for the 18th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Designated a Pelvic Reconstruction Epicenter by Intuitive Surgical.

- Hoag Wound Healing and Hyperbaric Medicine Center was honored by Healogics with the Center of Distinction Award for Clinical Excellence.
- Hoag was ranked a five-star recipient for the following: Treatment of Stroke, Treatment of Pneumonia, Treatment of Gastrointestinal Care, Treatment of Sepsis and Treatment of Respiratory Failure
- Hoag was named "Best Hospital in Orange County" for the 18th time by readers of The Orange County Register.
- Hoag was ranked among the top 15 percent in the nation for Outstanding Patient Experience.
- Hoag was ranked second in California for the treatment of stroke, ninth for Cardiac Surgery, and tenth for Neurosciences.
- Hoag was ranked in the top five percent nationally for the treatment of stroke and in the top ten percent for Neurosciences.
- Hoag was ranked among the top 10 percent in the nation for GI Medical Treatment for the seventh year in a row.

- Hoag Medical Group was established in October with the core values of excellence, innovation and compassion.
- Hoag launched a new design for its consumer web site hoag.org.
- An independent health care research firm rated Hoag one of "America's Top 50 Hospitals" for ranking in the top 5 percent nationally for clinical quality.
- Hoag was chosen as the most preferred hospital by Orange County residents for the 17th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Hoag was named one of Becker's Hospital Review's "100 Great Hospitals."
- Hoag opened the first electrophysiology catheterization lab of its kind.
- Hoag Women's Health Institute designated as a Center of Excellence in Minimally Invasive Gynecology (COEMIG™).

- Hoag was named "Best Hospital in Orange County" for the 17th time by readers of *The Orange County Register*.
- Hoag became the first breast care center to offer Intraoperative Radiation Therapy (IORT) as a treatment option for breast cancer.
- Hoag commemorates its 60th anniversary.
- Hoag's Heart and Vascular Institute opened the Hybrid Cardiovascular Suite.
- Hoag's stroke program was awarded the American Stroke Association's Get With the Guidelines Stroke Gold Plus Performance Achievement Award.
- Hoag announced collaboration with Blue Shield of California and Greater Newport Physicians Medical Group to create a coordinated model to improve quality and reduce health care costs.
- Hoag was recognized for clinical excellence and received the following awards: Distinguished Hospital Award for Clinical Excellence, Cardiac Surgery Excellence Award, Critical Care Excellence Award, Gastrointestinal Care Excellence Award, General Surgery Excellence Award, Joint Replacement Excellence Award, Prostatectomy Excellence Award and Stroke Care Excellence Award.

- 2011 Distinguished Hospital Award for Clinical Excellence.
- Hoag becomes the first breast care center in California to offer patient Tomosynthesis imaging or 3D mammography, a major advancement particularly for women with dense breast tissue.
- Hoag was chosen as the most preferred hospital by Orange County residents for the 16th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Hoag was named "Best Hospital in Orange County" for the 16th time by readers of *The Orange County Register*.

- A study by an independent health care research firm placed Hoag within the top 10 percent of hospitals in the nation for: Appendectomy, Chronic Obstructive Pulmonary Disease (COPD), Gynecologic Surgery, Heart Failure, Hip Fracture Treatment, Maternity Care, Pneumonia, Sepsis, Stroke Care, Total Knee Replacement.
- Hoag launched electronic medical records (eMar) to improve patient care.
- Hoag earned full accreditation with DNV Healthcare, the new accreditation organization that replaced Hoag's affiliation with the Joint Commission, and whose accreditation and quality management aligns with Hoag's focus on constant improvement.
- Hoag Family Cancer Institute received accreditation as a "Comprehensive Community Cancer Program" and received an Outstanding Achievement Award by the Commission on Cancer of the American College of Surgeons.
- The Society for Thoracic Surgeons ranked Hoag's cardiovascular surgery program in the top 1 percent in the country for quality and successful outcomes; 3-star rating (the highest possible) achieved by only 12 percent of hospitals nationwide.

2010

- Hoag was chosen as the most preferred hospital by Orange County residents, for the 15th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Hoag was named "Best Hospital in Orange County" for the 15th time by readers of *The Orange County Register*.
- The *Premier Healthcare Alliance* awarded Hoag the 2010 Award for Quality.
- Hoag Hospital Irvine opened September 1.
- Hoag Orthopedic Institute opened November 1.
- Hoag Hospital underwent a rebranding and is now "Hoag."
- 2010 Distinguished Hospital Award for Clinical Excellence.

- 2010 Outstanding Patient Experience Award.
- 2010 Patient Safety Excellence Award.
- Hoag Hospital Irvine was named 2010
 Business of the Year by the City of Irvine.

2009

- Hoag was recognized for clinical excellence and received the following awards: Distinguished Hospital Award for Clinical Excellence, Patient Safety Excellence Award, Orthopedic Care, Excellence Award, Stroke Care Excellence Award and Vascular Care Excellence Award.
- A study by an independent health care research firm placed Hoag within the top 10 percent of hospitals in the nation for: Cardiac Surgery, Coronary Intervention, General Surgery, Joint Replacement, Orthopedic Surgery, Stroke Care and Vascular Care.
- Hoag was chosen as the most preferred hospital by Orange County residents, for the 14th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Hoag was named "Best Hospital in Orange County" for the 14th time by readers of *The Orange County Register*.
- The *Premier Healthcare Alliance* awarded Hoag the 2009 Award for Quality.
- Hoag Health Center-Newport Beach opened.
- Mary and Dick Allen Diabetes Center opened.
- Hoag Hospital Irvine construction began.

- Hoag receives the 2008 Distinguished Hospital Award for Clinical Excellence.
- Silver Performance Achievement Award for Hoag Stroke Program garners top five percent ranking in the United States.
- Hoag Cancer Institute receives
 Outstanding Achievement Award by the
 Commission on Cancer of the American
 College of Surgeons.

- Hoag brings 3D Mammography to Southern California - Hoag Breast Care Center is the only facility in Southern California and only one of 11 test sites in the nation to participate in a multi-center clinical trail studying digital Tomosynthesis.
- Hoag was chosen as the most preferred hospital by Orange County residents, for the 13th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Hoag was named "Best Hospital in Orange County" for the 13th time by readers of *The Orange County Register*.

- Hoag was chosen as the most preferred hospital by Orange County by residents, for the 12th year in a row, in National Research Corporation's (NRC) Consumer Choice Award.
- Hoag was named "Best Hospital in Orange County" for the 12th time by readers of *The Orange County Register*.
- Hoag Health Center Woodbury opens.

2006

- Hoag is awarded the Beacon Award by the American Association of Critical Care Nurses.
- Hoag Neurosciences Institute is named the hospital's fifth center of excellence.

2005

- Hoag's new Sue and Bill Gross
 Women's Pavilion opens offering a
 revolutionary, integrated approach to
 women's health care.
- Hoag is designated a Magnet®hospital for excellence in nursing care.
- Hoag receives American Hospital Association's Circle of Life Award for excellence in palliative and end-of-life care.
- National Research Corporation names Hoag "Orange County Quality Leader" for the tenth consecutive year.

2004

- Hoag is designated a regional education center for carotid stenting.
- Hoag's Medical Staff reaches 1,000 members.
- Hoag Cancer Institute five-year survival rates exceed national figures for all major tumor sites.
- Hoag establishes Stroke Program and dedicated neurovascular monitoring unit.

2003

- Hoag Heart and Vascular Institute patients are among the first in the country to receive new drug-eluting coronary stents.
- Hoag opens The Epilepsy Center, a collaborative program with CHOC, for the diagnosis and treatment of epilepsy and seizure disorders.

2002

- Hoag Hospital commemorates its 50th anniversary.
- Hoag completes \$50 million capital campaign for the Women's Pavilion, the largest hospital fund-raising effort in Orange County history.
- Hoag expands its Cardiovascular Center of Excellence (formerly Hoag Heart Institute) to include all arterial diseases. The new multi-disciplinary program is known as Hoag Heart and Vascular Institute.

2001

 Hoag receives the highest rating of any Southern California hospital for heart bypass surgery in The California Report on Coronary Artery Bypass Graft Surgery: 1997-1998 Hospital Data.

2000

• Hoag announces plans for a sevenstory Women's Pavilion, to open in 2005.

The 1990s

1999

• Hoag Health Center-Aliso Viejo opens, totaling six satellite health centers.

1998

- Hoag Cancer Institute's overall five-year relative survival rate reaches 63 percent, exceeding national figures.
- Hoag Cancer Institute initiates sentinel node/lymphatic mapping technology to manage breast cancer and malignant melanoma.
- Hoag Cancer Institute's Cell Biology
 Laboratory continues development of immunotherapy programs, such as activating "killer cells" to help treat highly malignant brain tumors.

1997

- Hoag Cancer Institute launches specialized colorectal, lung cancer and melanoma services.
- Hoag/UCI Gamma Knife Center opens, introducing Gamma Knife technology to Orange County.
- Hoag Heart Institute is the first in Orange County to perform revolutionary cardiac procedures such as: Batista Procedure; Ross Procedure for young adults; and transmyocardial revascularization (TMR), a laser alternative to bypass surgery tissue from the patient's body.

- Hoag Heart Institute performs Orange County's first "keyhole" surgery for aortic valve replacement.
- Hoag Cancer Institute's Medical Director Robert O. Dillman, M.D., garners international attention for a treatment method that nearly triples the five-year survival rate of lung cancer patients.
- Hoag Cancer Institute launches
 Prostate Cancer Services and offers innovative prostate seed implant therapy.
- Hoag Orthopedic Services becomes the hospital's fourth center of excellence.

• Hoag Health Center-Fountain Valley opens.

1995

- For the second consecutive year, HCIA and Mercer Mgmt. rank Hoag among the top 100 U.S. hospitals and the best in Orange County.
- Hoag Heart Institute opens its Cardiac Services Outpatient Center.
- Hoag Health Center-Costa Mesa opens.
- ECU expansion is completed, increasing annual treatment capacity to 50,000.
- Comprehensive programs begin in breast cancer services, stereotactic radiotherapy and lymphedema rehabilitation.
- Hoag Orthopedic Services adds new ankle replacement procedure.

1994

- Hoag Heart Institute adds third cardiac catheterization laboratory.
- FDA selects Hoag as first hospital in Orange County to use the ISG Viewing Wand in brain surgery.
- NCG Research (now Solution Point) ranks Hoag the nation's benchmark hospital in patient satisfaction, treatment outcomes and physicians.

1993

- Hoag is first in Orange County to perform stereotactic radiosurgery, a non-invasive procedure for treating brain tumors.
- Hoag Heart Institute is the only Orange County facility chosen to participate in the National Heart Attack Risk Study.

1992

• Hoag Newport Lido Surgical Center brings outpatient surgical suites to nine.

1991

- The Patty & George Hoag Cancer Institute opens.
- Hoag Women's Health Services is formed.

- Hoag Health Center-Huntington Beach opens.
- Orange County's first employer-owned and operated child care center opens at Hoag.

The 1980s

1989

 Hoag debuts the county's first autologous (same person) bone marrow transplant and high-dose chemotherapy program.

1988

 Hoag adds three labor-delivery-recovery (LDR) suites, totaling 18.

1987

- Hoag Heart Institute is formed, offering comprehensive cardiac services.
- Hoag adds 22-bed chemical dependency center.
- Hoag Health Center Irvine opens.

1986

• First MRI unit is installed to improve diagnostic capabilities.

1982

 Newport Center Surgicare opens in Fashion Island.

The 1970s

1976

• First computerized tomography (CT) scanner installed to assist in diagnosis.

1975

• First linear accelerator installed for radiation therapy.

1974

• 10-story tower addition brings inpatient capacity to an all-time high of 472 beds.

1972

 James Irvine Surgical Center, California's first free-standing outpatient surgery center, opens.

The 1960s

1966

- The 552 Club, Hoag's first fundraising support group, is established.
 - The 46-bed pediatric pavilion opens.

1964

- Emergency care unit opens to treat 17,000 patients annually.
- 15-bed intensive care unit opens.

The 1950s

1959

• Four-story expansion adds 150 beds.

1953

• Nurses residence opens.

1952

Hoag Hospital opens its doors on
September 15 with 75 beds, 68 doctors,
60 employees, and seven patients.

