

HOAG IRVINE

Your Support Made a Difference



Hoag Irvine Campus

FY 2017 REPORT TO DONORS

July 1, 2016 - June 30, 2017

As we celebrate the one-year anniversary of the opening of Hoag Health Center Irvine – Sand Canyon, we are thrilled to report that those who live and work in Irvine are fully embracing their increased access to the Hoag brand of care. That is not surprising given that Hoag Hospital Irvine has been operating beyond projections since its 2010 opening. Increased community demand has led to our latest project, a major donor-supported expansion of the Hoag Hospital Irvine Emergency Department.

The generosity of our philanthropic community is allowing Hoag to expand access to specialized services, technology and advanced care in Irvine. This report is a summary of the impact that you made with your support in fiscal year 2017 (July 1, 2016 - June 30, 2017).

**HOAG
PROMISE**

OUR CAMPAIGN TO LEAD,
INNOVATE & TRANSFORM



Hoag Hospital Irvine

The opening of Hoag Hospital Irvine in 2010 was a historic landmark in expanding access to the Hoag experience. Now, seven years later, we continue to grow and enhance Hoag Hospital Irvine facilities and services to better serve the Irvine community.

Donors Help Expand and Improve Emergency Department

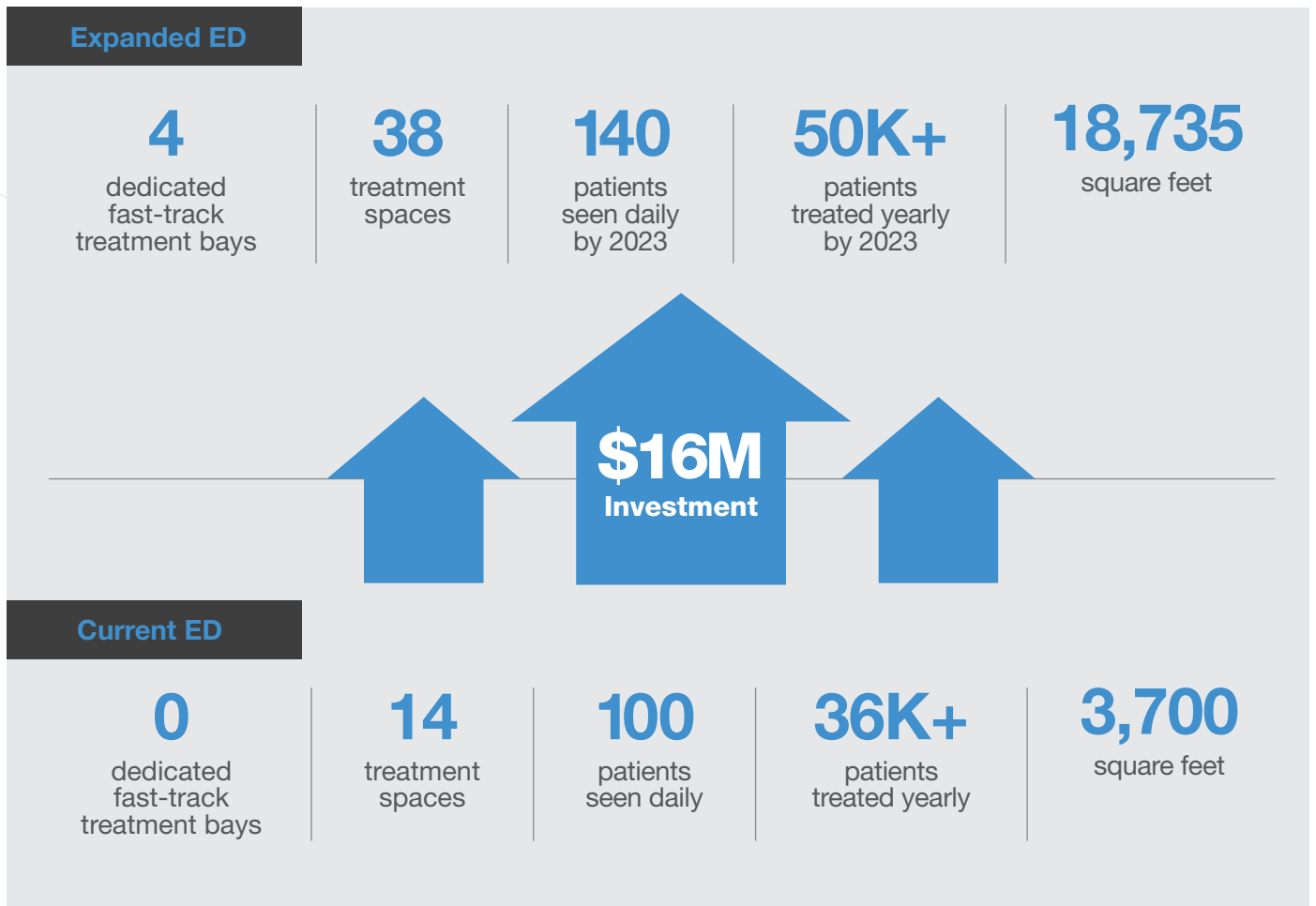
The next evolution of Hoag Irvine is in motion with the progress of the Hoag Hospital Irvine Emergency Department expansion project. The growth of Hoag Irvine is nothing short of phenomenal. Donor support is helping us fill an urgent need to expand and enhance the Emergency Department (ED) to better serve our Irvine neighbors.

Donors recognize the importance of a revamped ED focused on efficient healing in a calm environment and are coming through to help ensure the facility will meet our community's growing demand. We extend our deepest appreciation to these early supporters:

- Hoag is naming the **Callero Family Foundation Atrium** in recognition of a gift from The Callero Family Foundation
- Hoag is naming the **Horowitz Family Lounge** in recognition of a gift from the Horowitz Family
- Hoag is naming the **Daphne & Kai Liang High Acuity Treatment Room** in recognition of a gift from Daphne and Kai Liang

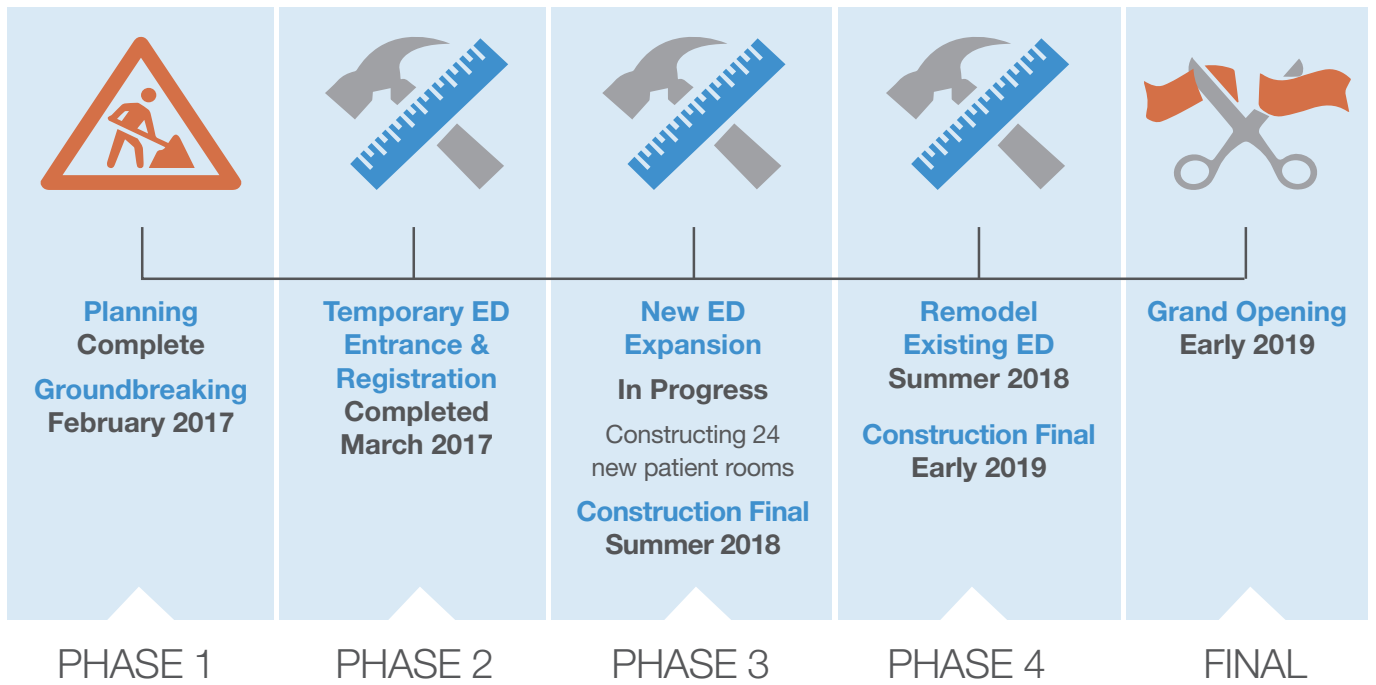
Hoag Hospital Irvine Emergency Department Expansion by the Numbers

Thanks to donor support, Hoag Hospital Irvine's expanded Emergency Department increased capacity will better serve patients and their families in our community.



Hoag Hospital Irvine Emergency Department Expansion Timeline

The third phase of construction, which includes 24 new patient rooms, has begun. The fourth phase, featuring the new patient lobby and remodel of the current space, will begin by summer 2018. The entire project is scheduled for completion in early 2019 and the ED will remain open through the life of this project.



Topping Out Ceremony for Hoag Hospital Irvine Emergency Department

Hoag Hospital Irvine leaders hosted an informal gathering in May to commemorate a construction milestone at the Hoag Hospital Irvine Emergency Department expansion project site. The “topping out” ceremony is a builder’s rite held when the last beam is placed atop a structure during its construction.

Hoag executive management, clinical leadership, physicians and staff were joined

by city officials including Irvine Mayor Donald Wagner. Also on hand to celebrate were early supporters of the Hoag Hospital Irvine Emergency Department expansion project: **Chris Callero, Missy Pace Callero, Kai, Daphne and Jessica Liang, David Horowitz and Kurt Binder.**

Guests were invited to sign the last beam before watching the crew put it in place.

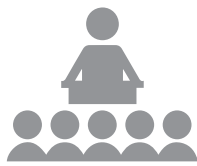


Left to Right: Sandy Smith, Dr. Seric Cusick, Flynn Andrizzi, Ph.D., Chris Callero, Missy Pace Callero, Marcy Brown, Donald Wagner, Jessica Wu, Daphne Liang, Jessica Liang, Kai Liang, David Horowitz and Kurt Binder



Premier Education Resource

The **Allan & Sandy Fainberg Community Education Center** at Hoag Hospital Irvine continues to be a vital community asset for Irvine and South County residents. In FY 2017, the Fainberg Community Education Center played host to several medical conferences, community educational classes, health screenings, outreach programs and wellness classes. An important training venue for clinicians, the Fainberg Community Education Center allows Hoag to provide specialized medical training, including observing remote surgeries in real time. Last year, the Fainberg Community Education Center hosted:



168 patient and community education classes and workshops in parenthood, memory and cognitive disorders, diabetes and more



88 physician grand rounds



86 Hoag employee training sessions

Caring for the Caregivers

Hoag caregivers and employees bravely face difficult and often heartbreaking situations in the regular course of their days serving patients and families. To help counsel staff after traumatic situations, Hoag is implementing a new program called Code Lavender, part of the Critical Incident Stress Debriefing policy.

Jeff Hetschel, the Lead Chaplain at Hoag Hospital Irvine, serves the Emergency Department and frequently witnesses cases that are critical in nature. He expressed the need to provide better emotional support for staff to his proactive leader, Marcy Brown, vice president, Hoag Hospital Irvine and Ambulatory Services.

Thanks to donor support, Marcy was able to utilize the **Fainberg Family Endowed Education Fund in honor of Dr. James Berman** to send Jeff to the International Critical Incident Stress Foundation conference to receive premier training for traumatic responses.

The class, Critical Incident Stress Management, dubbed “first aid for the soul,” taught him how to counsel on loss and better prepared him to assist his colleagues at Hoag.



Hoag Health Center Irvine

Hoag Health Center Irvine at Sand Canyon is a modern and sophisticated health care facility that brings Hoag's high-quality specialized services and programs to those who live and work in Irvine and surrounding communities. Comprehensive services include Hoag Family Cancer Institute, Jeffrey M. Carlton Heart & Vascular Institute, Women's Health Institute, Neurosciences Institute and much more. Hoag Urgent Care is located in the **Ginger & Bob Juneman Pavilion**.

At the one-year mark, Hoag Health Center Irvine has exceeded all projections. Donor support is making all the difference to the patients and families who are choosing Hoag as their primary health care network.

FY 2017 Stats:



Total Patients

24,834



Total Referring Physicians

713



New Patients

8,361



New Referring Physicians

342

Donors Help Us Provide Extra TLC

Thanks to donor support, Care Coordinators Alice Johnson and LaVonne Smead assist Hoag Health Center Irvine patients in getting the care they need while maximizing their time at Hoag. There to greet patients as they enter the **Rita & Michael Purcell Atrium** in the 16305 building, the Care Coordinators are on hand to assist with:

- Scheduling tests and treatments
- Coordinating multiple appointments among several different departments, programs and specialties
- Assisting with the preauthorization process and acting as the liaison between the pre-authorization team, physician's office and the patient
- Providing patients with itineraries for their care

The Care Coordinators spend unrestricted one-on-one time with patients and help them access all of Hoag's services and specialized programs

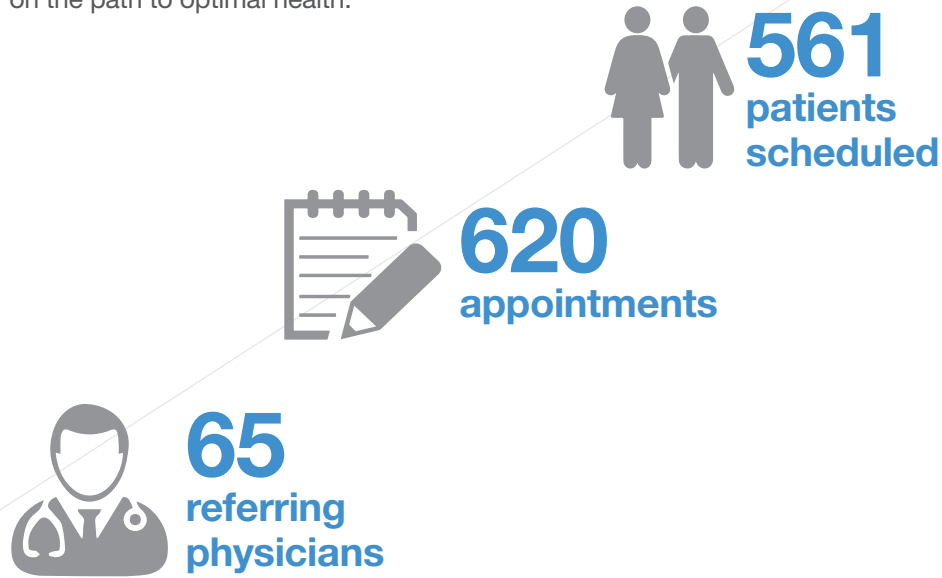


"We really feel the impact we have had on both the caregiving team, who relies on us to oversee a patient's path to wellness, and the patients, who look to us in their time of need. We so appreciate our generous donors who support this level of personal service for our Hoag patients."

Alice Johnson
Care Coordinator

FY 2017 Care Coordinator Stats

Care Coordinators help us keep patients on the path to optimal health:



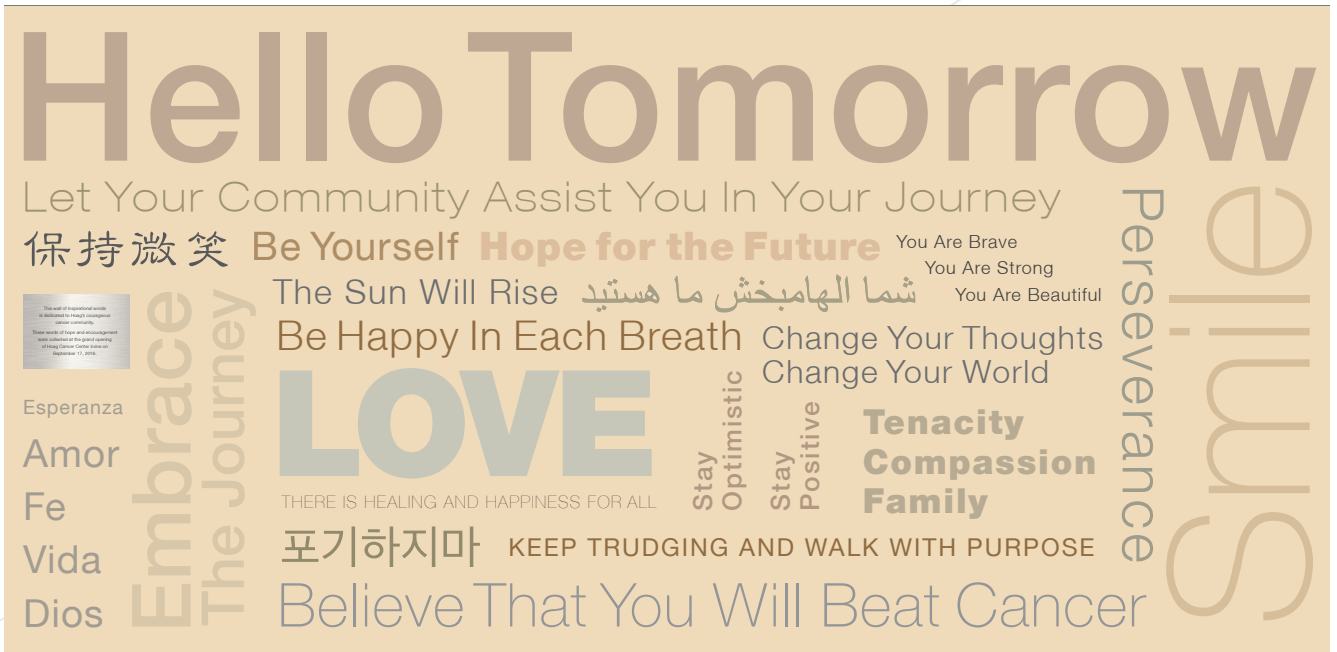
High Tech Venue for Physician Collaboration

Because of the generosity of the Healy family, Hoag Health Center Irvine is home to an advanced clinical conference space equipped with state-of-the-art broadcasting capabilities that allow unprecedented physician collaboration.

The Healy Family Conference Room is host to multi-specialty physician tumor boards that link Hoag Irvine and Hoag Newport physicians, USC physicians, nurse navigators, physical therapists and other specialists as needed.

These vital collaborative meetings allow physicians to discuss patient cases and offer feedback and suggestions to enhance care and recovery for complex patients. During these meetings, physicians and other participants have access to each patient's full medical history including all related medical imaging. The ability to see and discuss images in real time, such as PET/CT scans, has a direct impact on care.

Twenty-six different tumor boards are regularly held in the Healy Family Conference Room with one to two hosted daily. Cancer Center grand rounds are hosted weekly and oncology grand rounds twice a month. The Healy Family Conference Room has increased physician participation because it makes collaboration easy, efficient and timely.



Giving Inspiration and Hope

Hoag Cancer Center Irvine has a new donor-funded inspirational wall that stands as a pillar of hope for all who see it. Unveiled to local community members, donors, physicians and staff members in January 2017, the inspirational wall displays positive, life-affirming words and phrases to instill optimism in patients and doctors during the process of treatment and recovery.

With a central focus of love, the artistic wall includes short sayings in English, Spanish, Korean, Farsi and Chinese, embracing and celebrating the diverse culture of patients who seek restorative care at Hoag. The sayings come directly from community members, physicians and Hoag employees and draw from their own experiences that have given them courage, strength and faith.

Words of inspiration and hope are priceless and we deeply thank the donors who made this lasting gift possible. The inspirational wall is dedicated to Hoag’s courageous cancer community.

Thank you

Thank you for your generous support of the expansion of the Hoag Irvine campus. Because of you, Hoag Hospital Irvine and Hoag Health Center Irvine are providing world-class care to the greater Irvine community.

For more information, please contact Hoag Hospital Foundation at (949) 764-7217. Please visit our website: www.HoagPromise.org.