



HOAG HOSPITAL IRVINE

Your Support Made a Difference

2018 REPORT TO DONORS

Since opening in 2010, Hoag Hospital Irvine has continued to create the best possible experience for patients and their families – providing the latest in state-of-the-art treatment and innovative care. Irvine is the fastest growing community in Orange County and, with support from the community, Hoag Irvine is growing with the city.

Your generosity has not only brought Hoag's world-class brand of care to South Orange County but also assisted Hoag in implementing new and unique programs and services to give patients advanced and personalized care. This report highlights the impact that you made with your support in 2018.



The unveiling of the Benjamin & Carmela Du Emergency Pavilion. L to R: Robert T. Braithwaite, Marcy Brown, Carmela Du, Ben Du and Flynn A. Andrizzi, Ph.D.

**HOAG
PROMISE** | OUR CAMPAIGN TO
LEAD, INNOVATE
& TRANSFORM



Carmela and Ben Du with daughter Lizette Pribus

Benjamin & Carmela Du Emergency Pavilion Opening

The opening of the Benjamin & Carmela Du Emergency Pavilion in October of 2018 was one of the most significant milestones in the history of Hoag Hospital Irvine. Thanks to community support, the expanded and enhanced Emergency Department now offers greater access to expert emergent care and an improved patient experience.

Philanthropic funds for this project helped to expand the size of the existing Emergency Department by five times—from 3,600 square feet to 18,000 square feet.

Hoag Hospital Irvine Names the Benjamin & Carmela Du Emergency Pavilion to Recognize Transformational Donors

Although Ben and Carmela Du call Newport Beach home, the couple wanted to be part of the effort to bring the finest emergency services and facilities to the Irvine and South County communities. Ben and Carmela made a \$5 million gift in support of the Emergency Department renovation and expansion project, the largest gift to date in the history of Hoag Hospital Irvine. In recognition and gratitude, Hoag named the Benjamin & Carmela Du Emergency Pavilion at Hoag Hospital Irvine.

A Collective Effort

We are extremely grateful to all of the visionary donors who partnered with Hoag to make this vital community asset possible.

One group in particular, the Hoag Hospital Irvine Campaign Advisory Committee, kept this project top of mind and held strong to their commitment of raising awareness and support for a growing need in the Irvine community. We extend our deepest appreciation for the following Hoag Hospital Irvine Campaign Advisory Committee Members for their support of the Ben & Carmela Du Emergency Pavilion expansion project:

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Hoag named the **Horowitz Family Lounge** in recognition of a gift from the Horowitz family



Hoag named the **Callero Family Foundation Atrium** in recognition of a gift from the Callero family



Hoag named the **Nancy & David P. Bushnell Triage Room** in recognition of a gift from the Bushnell family



Hoag named the **Healy Family Triage Room** in recognition of a gift from the Healy family



Hoag named the **Binder Family Patient Results Waiting Area** in recognition of a gift from the Binder family



Hoag named the **D. & D. Sun High Acuity Treatment Room** in recognition of a gift from the Sun family (Dara Sun Mullarkey and daughter shown here)



Hoag named the **Kai & Daphne Liang High Acuity Treatment Room** in recognition of a gift from the Liang family



Hoag named the **Pacific Life Foundation Courtyard** in recognition of a gift from the Pacific Life Foundation

Maternity Services Coming to Hoag Hospital Irvine in 2019

REPORT TO DONORS

With the help of philanthropy, Hoag is expanding maternity services to Irvine. Thanks in part to the Tsao family, Hoag is able to deliver on its promise to provide innovative maternity services to lower-risk pregnant women in a “birthing center” setting to accommodate a natural birth experience that boasts the interventional capabilities, safety and security at the Hoag standard of excellence.

Donor support will be used to build a 34,000 sq. ft. facility with 12 private birthing suites which will include amenities to make moms-to-be and their families more comfortable. Women will labor, deliver and recover in the same room with a family-centered design and warm home-like aesthetic.

In addition, philanthropic funds will support advanced equipment and technology in C-section rooms, enabling physicians to handle emergency situations, and a Level II, Special Care Nursery.

In recognition of the Tsao family's generosity, the lobby and outdoor garden area, which features a private meandering pathway for moms and families to enjoy pre- and post-birth, will be named the Tsao Family Lobby & Garden.





Hoag Irvine Cath Labs/ Interventional Radiology Suites

Philanthropy has funded a year-long construction project to complete a total replacement of two cardiac catheterization labs/ interventional radiology suites at Hoag Hospital Irvine. The suites are unique in that they allow specialized care for both cardiac and interventional radiology specialties in a shared space.

“The purpose of upgrading the suites was to best serve both of these disciplines and to ultimately provide the very best care to our South County patients,” said Angela Devlin, director of Hoag Cardiology Programs.

The suites are used for a wide array of procedures including diagnosing and treating heart and vascular conditions, including cardiac arrhythmias such as atrial fibrillation and supraventricular tachycardia (SVT). Because of the combined capabilities, the suites can host a variety of procedures and eliminate the need for large incisions which results in less pain and shorter recovery times.

The unique state-of-the-art procedure suites are the first of their kind on the West Coast to offer this level of technology, which translates to advantages such as higher quality imaging, decreased radiation exposure to patients and physicians and providing all the tools possible to our dedicated physician teams to care for the patient.

Pickup Family Neurosciences Institute – ASPIRE PROGRAM Expands to Irvine

ADHD, anxiety, depression, suicidal thoughts and other mental health disorders plague today's teens and parents have precious few places to turn. With generous support from our donors, Pickup Family Neurosciences Institute has launched a programmatic answer to this glaring community need.

ASPIRE (After School Program: Intervention and Resiliency Education) is an intensive outpatient program for adolescents, ages 13-17, with primary mental health disorders and possible co-occurring substance abuse challenges. The program guides teens and their families through an eight-week curriculum of skills-based training in stress management, resiliency, interpersonal communication, mental health and substance abuse education.

ASPIRE Program Goals:



Early Intervention



De-stigmatize
mental illness and mental health care



Promote
mental and behavioral health and well-being



Emphasize
skill building & resiliency training



Empower parents
for the unique demands of this life stage

Help adolescents navigate
the challenges inherent in their age and build a foundation for young adulthood



Hoag Health Center Irvine Update

Since opening in July 2016, Hoag Health Center Irvine has had more than **158,000** patient visits. The health care village features easily accessible programs and services to ensure each patient receives advanced, comprehensive care from Hoag's renowned Institutes including the Pickup Family Neurosciences Institute, Jeffrey M. Carlton Heart & Vascular Institute, Hoag Family Cancer Institute and Hoag's Women's Health Institute.

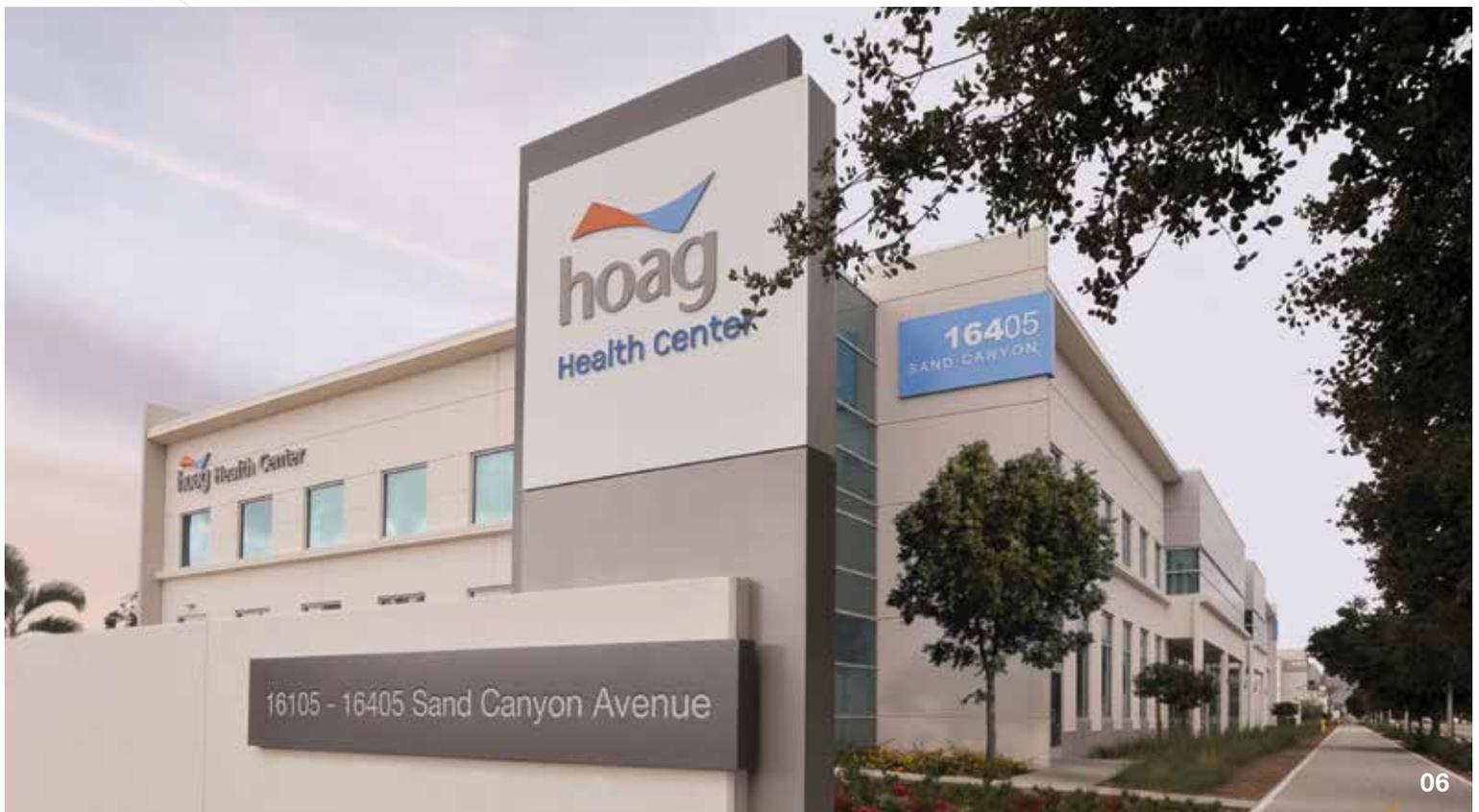
Following are just a few of Hoag Health Center Irvine's high-quality, specialized services and programs that have recently expanded into Irvine with the support of our generous donor community.

Women's Health Institute - Supporting the Previvor

Experts say "previvors," those who are at higher risk for cancer due to a genetic predisposition but haven't been diagnosed, often feel lost in a fragmented medical system divided between healthy and sick.

Hoag is proud to offer these women more than medical management. Thanks to philanthropy, the Hoag Breast & Ovarian Cancer Prevention Program treats the entire woman – mind, body and soul with a holistic approach and multidisciplinary team of experts.

Previvors have access to a team of specialists in breast care and gynecology, sexual and mental health, genetic counseling, risk reduction, navigation, meditation and mindfulness, fitness and nutrition. Because of philanthropy, all nonreimbursable costs for services to clinically high-risk patients at Hoag for Her Center for Wellness are covered at no cost to the patient.



Hoag Survivorship Program

Hoag Healing: Breast Cancer Survivors Program offers support services and an educational series to empower, educate and heal breast cancer survivors. Under the leadership of Sadia Khan, D.O., breast surgical oncologist and director of integrative breast oncology, the educational series offers breast cancer survivors the opportunity to come together several times a year for an evening of education and conversation, hearing directly from Hoag experts on relevant topics.

The first two events of several in the series, funded by donor support and offered at no cost to participants, featured expert panelists who discussed topics ranging from diet, mindfulness, intimacy after breast cancer treatment and care for post-treatment skin issues including scar improvement. In addition to the education series, Hoag Healing: Breast Cancer Survivors Program offers patients a variety of wellness services that encourage lifestyle modifications to help prevent future cancer occurrences.

In thanks and recognition to Shirley and Sammy Chu for their family gift supporting Hoag's Survivorship Program, Hoag named the Shirley & Sammy Chu Reading Room.

Jeffrey M. Carlton Heart & Vascular Institute – Peripheral Arterial Disease (PAD) Supervised Walking Exercise Program

Hoag is the only hospital in Orange County – and one of the few in the country – to offer the most comprehensive program available for people whose peripheral arterial disease (PAD) causes them debilitating pain. A common circulatory problem, PAD often leads to pain during exercise and, if left untreated, can lead to poor quality of life and limb loss.

Only supervised exercise offers a clear, evidence-based solution to help save lives and limbs. Monitored by a trained registered nurse and an exercise physiologist, patients going through the PAD Supervised Walking Exercise Program undergo medical assessments during each of their one-hour visits, three days per week.

While the Program is proven, effective and risk-free first-line therapy, it is not yet covered by insurance, which is often why other health care organizations do not offer this type of treatment. At Hoag, philanthropy bridges the gap left by insurance, ensuring PAD patients receive personalized care and excellent treatment in the Irvine community.

Care Coordinators and Advocacy Program

Thanks to donor support, Care Coordinators assist Hoag Health Center Irvine patients in getting the care they need while maximizing their time at Hoag. There to greet patients as they enter the buildings, the Care Coordinators are on hand to streamline an often complex process by spending one-on-one time with patients and helping them access all of Hoag's services and specialized programs.

Care Coordinators assisted 1,900 patients in 2018



schedule tests and treatments



coordinate appointments among several different departments and specialties



assist with preauthorization process and act as liaison



provide patients itineraries for care



Hoag Family Cancer Institute

Nurse Navigation Program and Support Services

Clinical nurse navigators are a unique asset to Hoag's comprehensive cancer program. Thanks to donor funds, our clinical nurse navigators at Hoag Cancer Center Irvine provide Hoag cancer patients with support services and assistance in navigating the health care system during and after treatment at no cost. Nurse navigators provide emotional support and guidance for the newly diagnosed patient and family, cancer education and help in coordinating their multidisciplinary care plan.

Hoag's Integrated Cancer Support Services are available to all survivors in need, whether they are beginning treatment, finished with treatment or experiencing late effects or unresolved issues from long-ago treatment.

Hoag Family Cancer Institute support services at Hoag Cancer Center Irvine include:

- Classes and Workshops
- Speech Pathology
- Counseling Services
- Fitter Image Exercise Programs
- Image Appearance Enhancement Programs
- Support Groups
- Hoag Rehabilitation Services
- Specialized Pelvic Floor Physical Therapy
- Respiratory Care
- Spiritual Care Services

Healy Conference Room

The Healy Conference Room continues to serve as an advanced clinical conference space equipped with leading-edge broadcasting capabilities that allow unprecedented physician collaboration. The room hosts 26 multi-specialty physician tumor boards that link Hoag physicians in Irvine and Newport Beach, USC physicians, nurse navigators, physical therapists and other specialists as needed.

Expanding Diabetes Care into Irvine: Mary & Dick Allen Diabetes Center Opening

With the support of philanthropy, the Mary & Dick Allen Diabetes Center has expanded into Irvine with a second location at Hoag Health Center Irvine - Woodbridge. The Allen Diabetes Center, which is significantly supported by philanthropy, provides comprehensive services for both adults and children with diabetes and offers clinical, educational and psychosocial support services designed to meet the needs of patients with diabetes and their families.

The Irvine location features innovative and customized programs like the Ueberroth Program for Women with Diabetes (Sweet Success) to help prevent and manage gestational diabetes before, during and after pregnancy; the “Healthy Lifestyle Program,” a team-based weight management program that integrates personalized nutrition, exercise and behavioral change plans for people with prediabetes; and Diabetes Self-Management Education and Support Program.



Inauguration of the Mary & Dick Allen Diabetes Center at Hoag Health Center Irvine - Woodbridge

Philanthropy touches every area of Hoag Irvine

State-of-the-Art Education Resource

The Allan & Sandy Fainberg Community Education Center at Hoag Hospital Irvine is a place where ideas, innovation and education are shared. Individuals and families from soon-to-be-patients to high school-aged students curious about careers in orthopedics come here for workshops, classes and presentations. In 2018, the Fainberg Community Education Center was the setting for medical conferences, community educational classes, health screenings, outreach programs and wellness classes. Clinicians also share best practices and receive specialized medical training, including observing remote surgeries in real time, within the center.

Last year, the Fainberg Community Education Center hosted:



264

patient and community education classes and workshops



50

physician grand rounds



151

Hoag employee training sessions



Hoag Irvine Chapel in Progress

Thanks to a founding gift from Hoag Irvine’s Lead Chaplain Jeff Hetschel and his wife Debbie, Hoag Irvine is working to create a chapel that can meet the needs of various faiths. As Hoag Irvine’s Lead Chaplain, Jeff oversees a dedicated team that includes the first female Muslim chaplain and Pastoral Care students who serve a diverse religious population, including Christians, Jews, Muslims, Buddhists and Hindus. Twenty-four hours, seven days a week, Jeff and his team are called to patients’ bedsides and to families in the waiting areas to help them through illness and spiritual crisis, regardless of their religious affiliation or language.

Sondos Kholaki Kahf, Hoag Irvine Chaplain and Jeff Hetschel, Hoag Irvine Lead Chaplain

Awards & Accolades

Your support allows Hoag to perform at levels that are recognized nationally as meeting the highest standards of excellence. We are proud to share our recent honors:

- Hoag Hospital Irvine received an “A” Hospital Safety Score given by The Leapfrog Group
- Hoag Hospital Irvine is certified a Primary Stroke Center by DNV GL Healthcare
- Hoag has received the American Heart Association/American Stroke Association’s Get With The Guidelines® Heart Failure and Stroke Gold Plus Quality Achievement Award
- Hoag Hospital Irvine is designated a Cardiovascular Receiving Center (CVRC), awarded by the Orange County Emergency Medical Services (OCEMS)

Thank you

Thank you for your generous support of Hoag Irvine. Because of you, Hoag is able to provide world-class health care to the Irvine and South Orange County communities.

For more information, please contact Hoag Hospital Foundation (949) 764-7217. Please visit our website www.HoagPromise.org.